## Thistle Community Housing

# \*

### Newsletter – September 2024

#### Good afternoon, Valued Thistle Residents!

We hope you all are doing well and getting ready for some cooler autumn weather! As always, we thank you for being a valued Thistle Community resident!

A few things to share this month with all our Thistle Communities...

- End of Summer Reminder Longmont Pool Closures
- Fall Clean-Up and Patio Storage Reminder
- Lease Renewals and Annual Recertifications Reminder
- Vehicle Requirements Reminder
- 4th Quarter 2024 Thistle Virtual Resident Meeting Tuesday 10/8/2024 at 5:30pm
- Emergency Work Order Procedures
- Non-Profit Grant Opportunities

#### **End of Summer Reminder - Longmont Pool Closures**

With summer coming to a close, and in preparation for fall, Thistle will be closing the Longmont pools by the end of September. Please reach out to your Longmont property management team if you should have additional questions.

#### Fall Clean-Up and Patio Storage Reminders

Fall is a great opportunity to declutter and dispose of unwanted items and trash both inside and outside of your apartment! With that in mind, we'd like to take the opportunity to remind all of our Thistle residents of the rules regarding patio storage – per Paragraph 4 of the Resident Rights and Responsibilities: "All personal possessions must be kept inside the rent's individual apartment". Out of consideration for your neighbors and for the curb appeal of the property, please be sure to keep all patios and common areas clear of all items and debris.

#### Lease Renewals and Annual Recertfication Reminders

Towards the end of your Lease term, you will receive an email from Thistle with an "Invitation to Renew". This email will detail the instructions on how to complete your Annual Recertification paperwork online, or if you prefer, please call your local Property Management team and we can schedule an in-person appointment.

This important process is a requirement of your Lease Contract as part of the Affordable Housing program our units participate in! As a result, it's critically important that you complete the Annual Recertification process as quickly as possible.

As always, we are available to help and answer any questions you have!

#### Vehicle Requirements Reminder

As a friendly reminder, all vehicles on the property must display a Thistle parking permit and be registered with your local Management Office. Parking in emergency access areas, handicapped

## Thistle Community Housing

# W W

### Newsletter – September 2024

spaces without proper documentation, and parking in a space not assigned to you is subject to immediate towing at the owner's expense.

These rules are in place to prevent overcrowding in the parking lot as spaces are limited. We appreciate your help and cooperation!

#### 4th Quarter 2024 Thistle Virtual Resident Meeting

Please join us for the 4th Quarter 2024 Thistle Virtual Resident Meeting, scheduled for Tuesday 10/8/2024 at 5:30pm!

Closer to the date of the meeting, we will be sending out an invitation via Rent Café to all residents. We look forward to meeting with you and listening to your feedback, thoughts, and suggestions!

#### **Emergency Work Order Procedure:**

All maintenance emergencies must be reported by calling our 24-hour On-Call Maintenance line at (303)443-0007 ext. 2.

Please note that staff emails and office phone lines are NOT monitored after business hours, so all maintenance emergencies must be reported using the phone number above!

As always, for a true emergency like fire or a gas leak, please call 911. The Police non-emergency number in Longmont is 303.651.8555. The Police non-emergency number in Boulder is 303.441.4444.

#### Non-Profit Grant Opportunities

Thistle Community Housing is a non-profit affordable housing provider, and as such, we apply for numerous grants each year for funds to help improve our communities! If you or anyone you know is aware of any grant opportunities that could bring value to our residents, please reach out to us!

We greatly appreciate your time and attention to this email! We hope these communications show we are here, we are listening, and we care. Our focus remains on Customer Service, Curb Appeal and Resident Retention!

Thanks for your time and as always, we're available 24/7 at 303.443.0007.

Paul D'Angelo Thistle CEO

https://thistle.us/