

# Thistle Community Housing



## Newsletter – December 2024

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**Good afternoon, Valued Thistle Residents!**

We hope you all are doing well and enjoying the beautiful Colorado winter! As always, we thank you for being a valued Thistle Community resident!

A few things to share this month with all our Thistle Communities...

- [Upcoming Holidays and Office Hours and Community Events](#)
- [2025 Resident Survey \(and Gift-Card Drawing\)!](#)
- [Save The Date: Quarter 1 2025 Virtual Resident Meeting](#)
- [Snow Removal Policy Reminder](#)
- [Emergency Work Order Procedures](#)

### **Upcoming Holidays, Office Hours, and Community Events**

Christmas is Wednesday, December 25<sup>th</sup>, 2024! Please note that the Thistle Management offices will be closed on Christmas, and will be reopening on Thursday, December 26<sup>th</sup>, 2024. The New Year Holiday is Wednesday, January 1<sup>st</sup>, 2025. Thistle offices will be closed on January 1<sup>st</sup>, 2025 and will be reopening on Thursday, January 2<sup>nd</sup> 2025.

Note: Please note that on December 26<sup>th</sup>, 2024 and January 2<sup>nd</sup>, 2025, the Longmont Management office will be closed due to limited staffing – however, staff will be available via phone and email.

For community events in Boulder, please visit: [Light Up The Holidays – Boulder, Colorado](#)

For community events in Longmont, please visit: [Holiday Events in Longmont](#)

From all of us at Thistle to you and your families, we wish you a very safe and happy holiday!

### **2025 Resident Survey (And Gift-Card Drawing)!**

Please see the link below for our 2025 Resident Survey! It's been nearly 5 years since our last survey, and we are excited to reengage all of you with a New Resident Survey and hope to do this on a more bi-annual basis in the future!

[https://us21.list-manage.com/survey?u=b87579c381e322719f3fa48fe&id=42b8fd1a5e&e=|UNIQID|\\*](https://us21.list-manage.com/survey?u=b87579c381e322719f3fa48fe&id=42b8fd1a5e&e=|UNIQID|*)

Thank you so much for taking the time to take this important survey about Thistle and our communities! This survey is estimated to take under 7 minutes to complete and should be completed by the Head of Household. The questions below are important to us to make sure we are hearing from and listening to our residents' feedback, challenges, and aspirations.

**Gift Card Drawing!** For every 25 completed surveys received, we will do a drawing for one \$50 King Sooper Gift Card!

In order to be eligible for the gift-card drawing, you will need to be present for our Resident Virtual Meeting, scheduled for Tuesday, January 14<sup>th</sup> 2025! Please see below for more information.

### **Save The Date: Q1 2025 Virtual Resident Meeting Scheduled for Tuesday, January 14<sup>th</sup>, 2025.**

Please join us for the 1<sup>st</sup> Quarter 2025 Thistle Virtual Resident Meeting, scheduled for Tuesday, January 14<sup>th</sup>, 2025 from 5:30pm – 6:15pm!



A representative from Esusu, our Positive Rental Payment Credit Reporting Partner, will be guest speaking during this quarter's virtual meeting to provide valuable information and updates. Please join us!

Closer to the date of the meeting, we will be sending out an invitation via Rent Café to all residents with the Teams link for the meeting. We look forward to meeting with you and listening to your feedback, thoughts, and suggestions!

### **Snow Removal Policy Reminder**

With snow season around the corner, we wanted to remind all Thistle residents of the policies and procedures we have in place around snow and ice removal. Although property owners are not required to remove snow on private property, we offer this service for your safety and convenience.

Once snow reaches 2", our various contractors will begin making their way across our 15 properties removing snow, shoveling walkways, and spreading ice melt. Although we and our contractors do our best for snow removal to happen as quickly as possible, we ask for your patience while the work is being completed.

We recommend having a shovel on hand, along with winter boots and other appropriate winter attire. For more tips on winter preparedness measures and recommendations, please visit:

[WinterPrepare.pdf \(weather.gov\)](#)

### **Emergency Work Order Procedure Reminder**

***All after-hours maintenance emergencies must be reported by calling our 24-hour On-Call Maintenance line at (303)443-0007 and follow the prompts.***

Please note that staff emails and office phone lines are NOT monitored after business hours, so all maintenance emergencies must be reported using the phone number above!

As always, for a true emergency like fire or a gas leak, please call 911. The Police non-emergency number in Longmont is 303.651.8555. The Police non-emergency number in Boulder is 303.441.4444.

We greatly appreciate your time and attention to this email! We hope these communications show we are here, we are listening, and we care. Our focus remains on Customer Service, Curb Appeal and Resident Retention!

Thanks for your time and as always, we're available 24/7 at 303.443.0007.

Paul D'Angelo

Thistle CEO

<https://thistle.us/>