

# Thistle Community Housing



## Newsletter – November 2024

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**Good afternoon, Valued Thistle Residents!**

We hope you all are doing well and getting ready for the winter season! As always, we thank you for being a valued Thistle Community resident!

A few things to share this month with all our Thistle Communities...

- [Upcoming Holidays and Office Hours and Community Events](#)
- [Thistle's Corporate Office Has Moved!](#)
- [Save The Date: Quarter 1 2025 Virtual Resident Meeting](#)
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### **Upcoming Holidays, Office Hours, and Community Events**

Thanksgiving is Thursday, November 28<sup>th</sup>, 2024! Please note that Thistle offices will be closed on Thanksgiving, and will be reopening on Monday, December 2<sup>nd</sup>, 2024.

For community events in Boulder, please visit: [Things to Do Over Thanksgiving in Boulder, Colorado](#)

For community events in Longmont, please visit: [Holiday Events in Longmont](#)

From all of us at Thistle to you and your families, we wish you a very safe and happy holiday!

### **Thistle's Corporate Office Has Moved!**

As of November 4<sup>th</sup>, 2024, Thistle's corporate office has moved! Please note that we are no longer located at 6000 Spine Rd. #101, Boulder CO 80301.

Our new corporate address is 2919 Valmont Rd., Suite #5, Boulder CO 80301.

### **Save The Date: Q1 2025 Virtual Resident Meeting**

Please join us for the 1<sup>st</sup> Quarter 2025 Thistle Virtual Resident Meeting, scheduled for Tuesday, January 14<sup>th</sup>, 2025 from 5:30pm – 6:15pm!

Closer to the date of the meeting, we will be sending out an invitation via Rent Café to all residents with the Teams link for the meeting. We look forward to meeting with you and listening to your feedback, thoughts, and suggestions!

### **Snow Removal Policy Reminder**

With snow season around the corner, we wanted to remind all Thistle residents of the policies and procedures we have in place around snow and ice removal. Although property owners are not required to remove snow on private property, we offer this service for your safety and convenience.

Once snow reaches 2", our various contractors will begin making their way across our 15 properties removing snow, shoveling walkways, and spreading ice melt. Although we and our contractors do our best for snow removal to happen as quickly as possible, we ask for your patience while the work is being completed.

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We recommend having a shovel on hand, along with winter boots and other appropriate winter attire. For more tips on winter preparedness measures and recommendations, please visit:

[WinterPrepare.pdf \(weather.gov\)](#)

## **Food Share Events**

In partnership with Boulder Food Rescue, Thistle is proud to initiate Community Food Share at multiple Thistle properties!

In addition, food resources are available to all Boulder County residents experiencing food insecurity. For more information on these programs and events, please visit: [Community Food Share Home Page - Community Food Share](#)

## **Emergency Work Order Procedure Reminder**

*All after-hours maintenance emergencies must be reported by calling our 24-hour On-Call Maintenance line at (303)443-0007 and follow the prompts.*

Please note that staff emails and office phone lines are NOT monitored after business hours, so all maintenance emergencies must be reported using the phone number above!

As always, for a true emergency like fire or a gas leak, please call 911. The Police non-emergency number in Longmont is 303.651.8555. The Police non-emergency number in Boulder is 303.441.4444.

## **A Note From Our CEO**

As a proud Non-Profit Affordable Housing provider in Boulder County, we are intimately aware of the challenges faced by our residents, especially during the winter season. Every member of our staff strives to provide an exceptional level of customer service during every interaction, and we hope that our commitment to our communities is felt by you and your families.

We hold ourselves and our teams to an extremely high standard of professionalism – and, we require the same from our Residents in return.

With that in mind, we'd like to remind our Residents of the Thistle Code of Conduct, which requires that no profane or abusive language be used during interactions with our staff, and that all conversations are conducted with a sense of mutual courtesy and respect.

By all parties adhering to the Code of Conduct, we create a safe environment for our Residents and our staff, which in turns equip our teams to resolve your concerns more quickly and efficiently.

We greatly appreciate your time and attention to this email! We hope these communications show we are here, we are listening, and we care. Our focus remains on Customer Service, Curb Appeal and Resident Retention!

Thanks for your time and as always, we're available 24/7 at 303.443.0007.

Paul D'Angelo  
Thistle CEO

<https://thistle.us/>